

ABSTRACT OF THE DISCLOSURE

A method of developing a dialog manager for a spoken dialog service is disclosed. The method comprises selecting a top level flow controller based on application type, selecting available reusable subdialogs for each application part, developing a subdialog for each application part not having an available subdialog and testing and deploying the spoken dialog service using the selected top level flow controller, selected reusable subdialogs and developed subdialogs. The method enables a developer to create a dialog manager that has individual reusable dialog modules that operate independent of the dialog model of the other modules. Application dependencies and context shifts are defined independent of the subdialogs to enable them to be reusable. The spoken dialog server manages context shifts in the spoken dialog by transitioning between dialog modules and subdialog modules.